



## **WINE SERVER - Job Description**

**Fisher King Winery** is seeking a part time Wine Server for our retail tasting room. Located on Main Street next to the popular Duluth Trading Company store in Mount Horeb Wisconsin, our new, upscale, urban winery is only 25 miles from downtown Madison and offers premium, craft wines including those made from locally grown grapes.

### **Principal Functions:**

To foster and maintain our upscale winery image and to provide our customers with an excellent wine retail experience. We are a dynamic business that needs high energy, super friendly and reliable individuals, who will pour and sell wine at the tasting bar, serve food items that compliment wine, as well as talk to and educate our customers about wine.

### **Responsibilities:**

- Pour flights and glasses of wine at the bar.
- Sell bottles of Fisher King wine.
- Prepare snack and appetizer plates.
- Close shop after shift, including POS system.
- Answer questions about wine.
- Answer phones.
- Stock wine racks as needed.
- Perform all other related duties as needed.

### **Qualifications:**

- Pleasant, positive and outgoing personality a must.
- Reliable, dependable and responsible.

- A strong desire to succeed and possess a customer service mindset.
- Good verbal communication skills.
- Must be at least 18 years of age to serve alcohol.
- Possess, or be willing to obtain, a Wisconsin Alcohol Servers Certificate.
- Good body language.
- Strong sales oriented qualities.
- Ability to describe wine products in a way that is pleasant & attractive.
- Knowledge of wine and eagerness to learn.
- Some computer skills, including POS software.
- Experience with opening/closing procedures.
- Ability to multi-task.
- Available to work evenings and on weekends.
- Ability to lift 45 lbs. (case of wine).
- Previous experience in any of the following areas preferred but not required:
  - Winery tasting room
  - Restaurant server
  - Bartender

### **Education and Professional Experience:**

Candidates should possess one or more of the following:

- Any college credits or degree a plus
- At least one year of working experience in the food services, hospitality or wine industry.
- Enjoys and is knowledgeable about wine.
- Willing to learn new and exciting things.

### **Tools for Selection:**

Candidates should submit the following:

- Their most recent resume.
- A completed job application.
- List of wines they enjoy & why.

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